

То	All Employers and Business Houses in Vanuatu
From	The Commissioner of Labour
Subject	Directive on Work Permit
Date	06 March 2025

SUBJECT: Lodgment of Renewal of work permit application

The Department of Labour and Employment services wishes to advice that as of today onwards all renewal application of Employment visa has to be made through the MIDAS online portal. Reason being that the technical issues that the system has experienced after the 17th December 2024 earthquake have now been resolved and the system is now fully operational.

We further wish to inform that we will no longer accept any manual application of work permit and all application has to be made online through the MIDAS system. This is to ensure proper management and smooth service delivery to our valuable clients in a reasonable timely manner.

We will continue to provide updates on the management of Employment Visas through the MIDAS system in ensuring an effective and efficient service delivery back to our clients.

We thank you all for your kind understanding in this matter and we are looking forward for your cooperation with us in addressing labour and employment matters in the recovery process that we are undergoing at the moment to build back our private sector and employment resilience.

Please do not hesitate to contact our office should you wish any further queries on this matter.

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Department of Eastern Set Employment Services